

TERMS AND CONDITIONS

English Masterclass India

1. Acceptance of Terms

By accessing or using this website/platform, you agree to be bound by these Terms and Conditions ("Terms") in a legally binding agreement between **English Masterclass India** ("Merchant", "we", "us", or "our") and the user ("you" or "your"). Please read these Terms carefully before accessing or using the platform. If you do not agree to these Terms, you must not access or use the platform.

We reserve the right to update or modify these Terms at any time by posting changes on the platform. You are advised to review these Terms periodically. Continued use of the platform after any changes constitutes acceptance of the revised Terms. If you do not agree to the amended Terms, you should discontinue use of the platform immediately.

2. Eligibility

You represent and warrant that you have the legal right, authority, and capacity to enter into a binding agreement and to comply with these Terms. If you are using the platform on behalf of another person or entity, you confirm that you are authorized to bind such person or entity.

3. Definitions

- **"Payment Instrument"** includes credit cards, debit cards, bank accounts, prepaid instruments, Unified Payment Interface (UPI), IMPS, or any other payment methods introduced by banks or financial institutions from time to time.
 - **"Platform"** refers to the website or digital platform where English Masterclass India offers its products or services.
 - **"Transaction"** means any order or request made by you to purchase products and/or services through the platform.
 - **"Transaction Amount"** means the amount paid by you for a Transaction.
 - **"User"** means any individual who accesses or uses the platform.
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4. Merchant's Rights

We may collect, store, process, and share your information as required to deliver the services offered on the platform and to communicate with you regarding your Transactions, in accordance with applicable laws.

5. User Responsibilities

You agree to provide accurate, complete, and up-to-date information as required to complete Transactions. This includes personal details such as name, email address, phone number, age, gender, address, and valid payment information. You are solely responsible for maintaining the confidentiality of your account and payment credentials.

6. Prohibited Actions

You agree not to use the platform for any purpose other than those expressly permitted. Prohibited activities include, but are not limited to:

- Unauthorized data scraping, copying, or compilation of platform content
- Fraudulent, misleading, or deceptive conduct
- Circumventing platform security features
- Harassment, abuse, impersonation, or threats toward others
- Uploading viruses, malware, or harmful code
- Reverse engineering or copying platform software
- Using the platform for competing or commercial purposes without authorization
- Violating any applicable laws or regulations

Any violation may result in suspension or termination of access without notice.

7. Limitation of Liability & Indemnity

Your sole remedy for any defective service or mismatch in description shall be limited to the refund process, subject to applicable refund terms. English Masterclass India disclaims all other liabilities to the maximum extent permitted by law.

You agree to indemnify and hold harmless English Masterclass India, its affiliates, employees, and agents from any claims, losses, damages, liabilities, costs, or expenses arising out of your breach of these Terms.

8. Guidelines for Reviews

Where reviews or ratings are permitted, you agree that:

- Reviews must be based on genuine, firsthand experience
- Reviews must not contain abusive, offensive, defamatory, discriminatory, or illegal content
- Reviews must not be false, misleading, or posted as part of a coordinated campaign
- You must not post reviews if you are a competitor

We reserve the right to accept, reject, edit, or remove reviews at our discretion. By submitting a review, you grant us a perpetual, worldwide, royalty-free license to use, reproduce, and distribute such content.

9. Governing Law & Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of India.

Any dispute arising out of or relating to these Terms shall be resolved through arbitration in Bengaluru, India, in accordance with the Arbitration and Conciliation Act, 1996. The arbitration shall be conducted in English by a sole arbitrator. The arbitral award shall be final and binding. Courts in Bengaluru shall have exclusive jurisdiction for interim or injunctive relief.

10. Grievance Redressal

For any questions, complaints, or grievances relating to services, payments, refunds, or Transactions, you may contact us through the communication details provided on the platform.

11. Disclaimer

By initiating a Transaction, you enter into a legally binding contract with English Masterclass India. All payments must be made using legitimate and lawful Payment Instruments. We disclaim liability for unauthorized use of your payment details.

Content on the platform is provided for general information only and does not constitute professional advice. External links or user-generated content are not endorsed or verified by us.

We do not guarantee uninterrupted, error-free, or virus-free operation of the platform. You are responsible for implementing appropriate security measures on your devices.

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